

## VISITOR REGULATIONS BACK IN TIME

Operator:

Infinite X Prague s.r.o.

ID. No. 117 40 418

Národní 63/26, Nové Město, 110 00 Prague

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Dear Visitors,

These Visitor Regulations (hereinafter referred to as the "**Visitor Regulations**") contain the terms and conditions for entry to all Back in Time exhibition spaces, including the 5D Back in Time screening on the 6th floor of the Máj Národní shopping centre (hereinafter referred to as the "**Exhibition**"), which are operated by Infinite X Prague s.r.o., with registered office at Národní 63/26, Nové Město, 110 00 Prague, ID No.: 117 40 418, registered in the Commercial Register maintained by the Municipal Court in Prague, Section C, Insert 353772 (hereinafter referred to as the "**Operator**").

Visitor satisfaction is our priority, which is why we have created these Visitor Regulations to help ensure a safe and peaceful environment at the Exhibition. To achieve this goal and thus your satisfaction, we ask for your active help by following the rules below.

1. These Visitor Regulations apply to all customers, other visitors, visitor escorts or guides (hereinafter referred to as "**Visitor**") of the Exhibition. The Visitor Regulations further define and specify the obligations of the Visitors as a contracting party to a purchase contract concluded pursuant to Section 2079 et seq. of Act No. 89/2012 Coll., the Civil Code or any other contractual relationship. **Part of these Visitor Regulations are the 5D RIDE INSTRUCTIONS, which please read carefully.** The 5D ride is an inseparable part of the Exhibition and consists of a projection where the Visitor can sit in a 5D seat with special effects.
2. The Visitor Regulations are published on the Operator's website [www.backintimeprague.cz](http://www.backintimeprague.cz), and are also displayed at the ticket offices in the Exhibition premises, where Visitors can familiarize themselves with them.
3. Visitors are obliged to familiarize themselves with these Visitor Regulations in their entirety before purchasing a ticket to visit the Exhibition. By purchasing a ticket, the Visitor confirms that he/she has thoroughly familiarized himself/herself with the Visitor Regulations, understands them, agrees with them and undertakes to abide by them.
4. The visitor is fully responsible for compliance with the Visitor Regulations by the minor or person with limited legal capacity whom he/she accompanies. The Visitor is obliged to instruct such a person in a timely and appropriate manner about the rules set out in the Visiting Rules and to supervise their observance in a reasonable manner.
5. Any violation of the Visitor Regulations may be grounds for expulsion of the Visitor from the Exhibition and, if applicable, from other premises of the Operator without any claim for refund of admission fees or any other compensation or damages. This also applies to a Visitor

accompanying a minor or a person with limited legal capacity who violates the rules of the Visitor Regulations.

6. Visitors are allowed to enter all areas of the Exhibition upon presentation of a valid ticket, which can be purchased online on the Operator's website [www.backintimeprague.cz](http://www.backintimeprague.cz), or at the ticket offices in the Exhibition premises, where the entrance fee can be paid in cash or by credit card. The Ticket Office will issue each Visitor with a ticket bearing a validity/unique number and authorization for entry. The Ticket Office will also issue a receipt for the payment of the ticket along with the ticket with the date, time, demarcation and other details as per the applicable regulations. The Visitor is obliged to keep both these documents in his/her possession during his/her presence in the Exhibition premises and to present them to the Operator's staff upon request. The ticket is valid only for the time indicated on the ticket (the specific time of the beginning of the Exhibition for which the ticket was purchased).
7. **Visitors are obliged to arrive at the Exhibition venue 15 minutes before the start time of the Exhibition as indicated on the ticket.** During these 15 minutes, the Visitor will be informed of the safety instructions, which will be communicated to him by the Operator's staff. It is not possible to visit the Exhibition without attending the safety briefing. In the event of late arrival, the Operator's staff shall be entitled not to admit the Visitor to the Exhibition premises without refund of admission fee or any other compensation or damages.
8. Any unauthorized tampering with the ticket, including removal or damage to the control coupon or loss of the proof of payment will invalidate the ticket. Forgery of a ticket is a criminal offence.
9. For security reasons, the number of Visitors at any one time in individual parts of the Exhibition premises may be limited. Organized groups may have a maximum of 28 persons.
10. The exhibition is open to children from the age of 6 years. Children from 6 to 12 years of age are allowed to visit only when accompanied by a Visitor - a person with legal capacity and over 18 years of age.
11. To respect other Visitors and the cultural objects on display, it is forbidden to make noise, sing, whistle, play sound playback devices or otherwise disturb the course of the Exhibition beyond the level customary for the character of the Exhibition. Persons who disobey a reminder from an Exhibition staff member may be ejected without compensation.
12. Visitors are obliged to obey the instructions of the Exhibition staff or security guards.
13. It is strictly forbidden to touch exhibits, frames, pedestals and display cases. Visitors may only touch exhibits that are properly marked to this effect.
14. Photography of the exhibited works in the Exhibition premises is permitted exclusively for personal use, without the use of flash, tripod and selfie-sticks, unless otherwise specified in the selected premises. The movement of other Visitors must not be restricted in any way due to photography. The taking of images or audio-visual recordings (i.e. videos) is not permitted in the exhibition areas without the prior express consent of the Operator's staff.
15. The visitor is obliged to treat the borrowed audio guide with care, so that it is not damaged, and the instructions of the Operator's staff are followed.
16. Before entering the exhibition space, the Visitor is obliged to put away in the cloakroom all objects larger than 30 x 40 cm or longer than 40 cm. This includes umbrellas, bags, satchels and all luggage carried on the back, including baby carriers. Outerwear, such as coats and overcoats, must be stored in the cloakroom and may not be hand-carried in the exhibition area. Valuable items (documents, cameras, video equipment, etc.) may be stored in the cloakroom in lockable lockers if they are currently vacant. The Visitor is entitled and obliged to store all the above-mentioned items exclusively in the designated areas (lockers). In case of loss of the locker room

registration marking (token, card), a one-time financial compensation of 100 CZK is required. Unclaimed contents of lockers are checked by the Exhibition staff at 9 p.m. every day and placed in the lost and found, about which you will receive information at the Exhibition ticket office.

17. The Visitor is obliged to keep any items brought into the Exhibition premises, which are not left in the places intended for disposal, under control and with him/her at all times and to protect them from loss, theft or damage by other persons. The Operator shall not be liable for damage to items brought into the Exhibition premises and carried by the Visitor.
18. The exhibition spaces are usually open daily from 9.00 a.m. to 9.00 p.m. The start time of the first Exhibition is 9.15 a.m., the start time of the last Exhibition is 7.45 p.m. Temporary exceptions and changes to opening times are listed on the Operator's website or social media.
19. Tickets are on sale simultaneously with the opening of the Exhibition. Tickets are non-transferable. Tickets cannot be returned, even if purchased electronically through a third party. Unused tickets tied to a date and time will be forfeited without refund.
20. Visitors are notified of the end of the visiting hours by the Exhibition staff. After this notice, Visitors must leave the Exhibition premises by the end of the visiting hours. The Operator reserves the right to modify the visiting hours for operational reasons, i.e. to extend or shorten them or to limit the operation of the Exhibition. Visitors are informed of this change at the entrance of the Exhibition. Visitors will not be entitled to any compensation or refund if the visiting hours of the Exhibition are adjusted.
21. It is forbidden to bring any dangerous objects or weapons into the premises of the Exhibition, to allow any animals except for a guide or assistance dog accompanying a Visitor with a disability. It is also forbidden to use sports and entertainment equipment such as roller skates, skateboards, etc.
22. It is strictly forbidden to eat, drink, smoke or enter the Exhibition premises under the influence of alcohol or other narcotic and psychotropic substances. The premises are monitored by on-line security cameras, electronic security system and fire protection with detectors.
23. Misuse of the emergency fire alarm system, which is located in all rooms of the Exhibition, is punishable.
24. Persons wearing heavily soiled clothing and those whose behaviour may damage the Exhibition, and the equipment located in the Exhibition premises or endanger the safety of other Visitors are not allowed to enter the Exhibition premises or may be expelled from them.
25. Visitors are obliged to behave throughout their visit according to the rules of civil coexistence, in accordance with good manners and with dignity appropriate to social and cultural manners as well as the importance of the building, the gallery collections and objects of cultural and intellectual value.
26. If the Visitor causes damage to the Operator or its partners by violating these Visitor Regulations, generally binding legal regulations or other unreasonable activities, a relevant report will be drawn up with the Visitor. In the event of the Visitor's unwillingness to prove his/her identity, the assistance of the Police of the Czech Republic (in accordance with Act No. 273/2008 Coll., on the Police of the Czech Republic, as amended) will be requested. The scope, amount and method of compensation for damages will be determined in accordance with generally binding legislation and the relevant internal regulations of the Operator relating to the Exhibition.
27. Each visitor is obliged to follow the instructions of the Exhibition staff. In the event of disobedience of an instruction or prohibition issued in connection with the protection and safety of the collections, the building and the Visitors, the Visitor may be immediately expelled from the building without refund of the paid admission fee. In addition, he/she exposes

himself/herself to the possibility of being sanctioned in accordance with the applicable generally binding legislation.

28. The Operator draws the Visitors' attention to the fact that in the Exhibition premises they may be exposed to certain visual sensations, such as flashing lights or patterns, loud sounds, floor vibrations, movement on moving 5D seats during 5D rides, fog discharge, odours, heat and air effects, which may cause seizures or epilepsy or other health problems in persons sensitive to light. These seizures can have a variety of symptoms, such as dizziness, change in vision, eye or facial tics, twitching or trembling of the arms or legs, disorientation, confusion, momentary loss of attention or breathing difficulties, nausea. Seizures can also cause loss of consciousness or convulsions that can lead to injury due to falling or hitting nearby objects. In this respect, the Operator shall not be held liable for the health condition of the Visitor suffering from these symptoms. Visitors with this or similar diagnosis are not recommended to enter the Exhibition premises.
29. Part of the Exhibition is a "**5D ride**" or "**5D projection**", during which the visitor sits in a 5D seat. During the 5D experience, the Visitor is exposed to special effects and sensations according to the previous point of these Visitor Regulations.
30. The effects during the 5D projection come unexpectedly and are very intense. If you have any doubts as to whether you will enjoy attending a 5D projection, you should refrain from entering the Exhibition.
31. If you or the minors you are accompanying have health problems, please consult your doctor about your participation in the **5D projection** and follow his/her recommendations. In addition, please carefully follow all health warnings and recommendations in these Visiting Rules.
32. Some Visitors may experience nausea, headaches or musculoskeletal pain, problems caused by blowouts or other minor health complications during or after the **5D projection**. In extreme cases, symptoms of epilepsy may occur.
33. To ensure your safety and prevent adverse consequences, persons suffering from the following conditions are prohibited from entering:
  - epilepsies
  - high blood pressure
  - cardiovascular problems
  - problems with the musculoskeletal system and especially the spine
  - orthopaedic problems
  - agoraphobia
  - claustrophobia
  - persons who cannot sit
  - other serious health problems.
34. In addition, entry is prohibited from the 5D seat manufacturer's instructions for safety reasons as well:
  - pregnant women
  - people with respiratory problems and allergy sufferers
  - persons under the influence of alcohol and addictive substances
  - children under 6 years of age

- persons up to 110 cm high.

35. Due to the limited load capacity of the 5D seats, persons weighing more than 106 kilograms are not allowed.
36. During the 5D ride, the Visitor is obliged to follow **the 5D RIDE INSTRUCTIONS** below.
37. In the event of any symptoms of health problems, the Visitor concerned or any Visitor who sees problems in another Visitor is obliged to call for help using the SOS button located next to the entrance door to each room of the Exhibition premises. Further information regarding the use of the SOS button will be given to the Visitor at the mandatory safety briefing prior to the start of the Exhibition.
38. The exhibition is fully automated and during the exhibition it is possible to leave the exhibition premises only after pressing the SOS button, accompanied by an exhibition worker.
39. A visitor who causes any damage in the Exhibition premises or associated areas through his/her own fault is obliged to fully compensate for it in accordance with applicable laws and regulations.
40. Visitors may submit complaints via the Visitor info email: [info@backintimeprague.cz](mailto:info@backintimeprague.cz).
41. Requests for information pursuant to Act No. 106/1999 Coll., on Free Access to Information, as amended (hereinafter referred to as "the **Act**") may be submitted in written form to the address Národní 63/26, Nové Město, 110 00 Prague; in electronic form to the following address: [info@backintimeprague.cz](mailto:info@backintimeprague.cz). Detailed conditions for providing information upon request within the meaning of the relevant provisions of the Act, as well as other information required to be published within the meaning of Section 5 of the Act, can be viewed and downloaded from the website of the Exhibition Operator at: [www.backintimeprague.cz](http://www.backintimeprague.cz).
42. The provisions of these Visitor Regulations are without prejudice to the Visitor's obligation to comply with generally binding legal regulations of the Czech Republic, these Visitor Regulations are extended to the area of providing information pursuant to Act No.106/1999 Coll.
43. The Operator reserves the right to unilaterally amend or supplement these Visitor Regulations; by purchasing a ticket, the holder of the ticket agrees to these Visitor Regulations and is obliged to abide by them.
44. The Operator reserves the right to change the programme, date, time or to cancel the Exhibition. In the event of a change of the date of the accompanying programme or its cancellation by the Operator, the Visitors shall not be entitled to any compensation or refund.
45. The operator is not liable for damages caused by force majeure, nor for damages caused by third parties.
46. The Operator is not responsible for injuries or other health problems caused by failure to comply with the Visitor Regulations, nor for damage to or loss of your belongings if they have not been adequately secured or protected.

## **5D RIDE INSTRUCTIONS**

47. One 5D seat can only be occupied by one person. A 5D seat cannot be shared.
48. During the 5D ride, give your full attention to the action on the screen and be prepared for unexpected effects.
49. 5D seats will move or shake. Sit upright with your feet flat on the floor.
50. During the 5D ride, you are not allowed to drink, eat, chew gum or do similar activities that may endanger you during the 5D ride in a moving 5D seat.

51. Secure your belongings to prevent them from falling, spilling, blowing away or getting splashed. Lightweight items such as scarves, hats or caps can be blown off and disrupt the 5D projection and its special effects. Plush toys, umbrellas and other bulky, pointed or loose objects are prohibited during the 5D ride.
52. Stay seated during the 5D projection and do not leave unless absolutely necessary. If movement is necessary, use extreme caution as unexpected movement of 5D seats or other effects may be triggered.
53. Do not pick up dropped or blown items during the 5D projection. Wait until the end of the 5D projection.
54. Ensure that no part of your body or clothing gets between the moving 5D seats, between the 5D seats and the stairs, or under the 5D seats during the 5D projection to avoid injury or damage to clothing.
55. Do not approach, especially with your eyes, effect units such as blowers and nozzles. Also avoid contact of your belongings with these devices to avoid injury or damage to your items.
56. If you are unwell or need assistance, call for help from an Exhibition staff member using the SOS button located next to the entrance door. For more information on the use of the SOS button, please attend the mandatory safety briefing before the start of the Exhibition. Call for help even if another Visitor needs it.
57. Please be aware of the possibility of disruption to the 5D projection if any Visitor fails to follow these instructions.
58. The 5D ride may include the following effects in addition to those already mentioned:
  - flashing/stroboscopic light effects
  - 5D seat movements
  - dark scenes
  - music
  - smoke effects (SFX)
  - sudden unexpected effects (SFX).
59. These Visitor Regulations are valid and effective from 2 December 2024.

Thank you for following the above rules.